

Dave Hume Swimming Pool Trust

Annual Report for 2021-22 Season

The annual report is as required under section 4.2.2(b) of the Service Delivery Contract between the Council and the Trust.

Patronage totals for 2021-22 season (8 September 2021 to 3 April 2022, inclusive: 206 days open to the public. The season was planned to close on 9 March 2022, to enable the postponed painting from last year, of both pools, to go ahead. However, it was agreed in January, that lining the pools was a better option and so the season was extended to 2 April (Masters used the pool on Sunday 3 April but not the public).

The paint continues to visibly deteriorate, dissolving rather than flaking off.

The season was a rewarding one for the board in that Council accepted its proposal to cover the pool for the remaining 20 years of its working life and to replace it with a purpose built indoor aquatic facility. Council allocated \$1.34M towards the project, provided the board could raise the rest.

The project budget ended up at \$2.8M.

As of May 2022, TECT (Tauranga Energy Consumer Trust) have granted the trust \$650,000 towards the project. Other external funders have been approached. With the TECT and others support, the Trust is very optimistic that the project will be completed in mid 2023.

At the time of the AGM, the two firms Council has asked to provide a RFP (a request for proposal – ie, a design and build) will be very close to completing these.

Days open	206	153	176	199
	2021/22	2020/21	2019-20	2018/19
	Totals	Totals	Totals	Totals
Concession cards	8,033	6,373	6,874	7,075
Child single	2,874	2,774	3,504	4,115
Adult single	1,518	1,324	1,449	1,663
Pre School	793	817	1,196	1,262
Senior single	320	236	224	198
Aquafit single	550	629	869	802
Group	102	117	137	10
Masters	1,001	721	809	1,103
KK Community centre	323	456	388	438
Total public swimmers	15,542	13,447	15,450	16,666

KK College	1,363	2,040	3,220	3,600
KK Primary	222	653	665	938
Matahui school	245	204	330	341
Pahoia primary school	-	73	119	10
Other schools	-	138	-	107
Total schools	1,809	3,108	4,334	4,996
Grand total	17,351	16,555	19,784	21,662
Concessions cards sold	518	510	640	592
Included in general public total				
<i>Waihi Bch surf club</i>	1,333	693	980	963
<i>Learn to swim coaching</i>	1,240	874	1,666	2,088
Total Spectators	2,258	2,102	2,485	Not counted
av/day (public swimmers)	75	88	88	84

*Note: 2020/21 and 2021/22 seasons figures affected by covid 19
2020/21 was closed early to paint both pools but this didn't eventuate*

Events over the season

Most of the school swim sports were cancelled due to covid 19.
The KK College did hold a swim sports day On 14 Feb 22.

Since we started the swim / walk events, the overall statistics are:

participants	78
total Kms	4,484
total lengths	134,520
average No lengths / person	1,725

These events were very popular with our regular swimmers / walkers.

Performance measures.

Specification Item	Objective	Performance standard
An Operations Manual is provided by the Consultant and reviewed annually by it. The Swimming Pool Guidelines is supplied by Council.	<ul style="list-style-type: none"> Operate the pool in accordance with the Manual. That the Operations manual becomes the authoritative manual for pool managers to operate the pool 	<ul style="list-style-type: none"> The Consultant shall operate the pool in accordance with the manual and make any amendments required. <p>ACHIEVED</p> <ul style="list-style-type: none"> The Operations manual is reviewed prior to the start of each season. <p>ACHIEVED</p>
Provide pool management/ supervision that complies with the national Pool Supervision Guidelines	<ul style="list-style-type: none"> During any session when the pool is in use there shall be a minimum of one qualified lifeguard designated to supervise the pool at all times. • Evidence of adequate public liability insurance. 	<ul style="list-style-type: none"> That a qualified lifeguard is designated to supervise the pool at all times during any session the pool is in use, by the public. <p>COMPLIED</p> <ul style="list-style-type: none"> That a written staff roster system is maintained indicating how the pool is supervised and by whom. <p>COMPLIED</p> <ul style="list-style-type: none"> Evidence provided to Council for inspection whenever required. <p>COMPLIED</p>
	All swimming pool lifeguards possess a current workplace First Aid certificate (or equivalent) and a National Lifeguard Award	<p>Details of the designated lifeguards and proof of the currency of their qualifications is available to the Council for inspection.</p> <p>COMPLIED</p> <p>Two staff members was unable to undertake a PLPC as they were not old enough and joined late in the season. They will undertake the course in October 2022.</p> <p>New staff often have to wait until a course becomes available.</p>
	During sessions open to the general public increased numbers of lifeguards shall be determined by the number of swimmers in the facility.	<p>That an extra lifeguard is added when the number of swimmers in the pool exceeds a ration of 1:30.</p> <p>COMPLIED</p>
Patronage of the facility by the community	<p>Monthly swim statistics are maintained for the following groups:</p> <ul style="list-style-type: none"> schools clubs/Masters general public 	<p>A report detailing patronage statistics by type, is supplied to the Council monthly and annually.</p> <p>COMPLIED</p>
	The facility is promoted and marketed to allow the local community maximum enjoyment and enhance financial returns.	<ul style="list-style-type: none"> The facility is advertised on local "free" community advertising at least once monthly during the season. <p>COMPLIED</p> <ul style="list-style-type: none"> A concise swim timetable indicating

		<p>opening hours and special events or programs is always available to the community and pool users.</p> <p>COMPLIED</p> <ul style="list-style-type: none"> That one new program or event is held at the facility over each season. <p>COMPLIED</p>
Provide a hygienic and safe environment	<p>Operations of the installed plant and addition of such treatment chemicals as necessary to comply with NZS 5826:2010 at all times.</p> <p>Pool heated to a minimum of • 26 degrees Centigrade.</p> <p>Facility kept clean and hygienic at all times.</p> <p>That the Consultant shall satisfy all of the requirements of the "Health and Safety at Work Act 2015", in respect of the Consultants staff, subcontractors and customers using the facility.</p>	<ul style="list-style-type: none"> Records of tests to be kept on site and available for inspection by the Council. <p>COMPLIED</p> <ul style="list-style-type: none"> The Council may from time to time independently test pool water. <p>None carried out.</p> <ul style="list-style-type: none"> Records of daily temperate be kept on site and available for inspection by the Council. <p>COMPLIED</p> <ul style="list-style-type: none"> That the facility appears clean and tidy at all times. <p>ACHIEVED</p> <ul style="list-style-type: none"> That the approved hazard management system operates in the facility <p>YES</p> <ul style="list-style-type: none"> That the Consultant reports all accidents and incidents each month to the Council. <p>COMPLIED</p> <ul style="list-style-type: none"> That the Consultant immediately reports verbally to the Council any major accident in accordance with HSEA. <p>NONE TO REPORT</p> <ul style="list-style-type: none"> That the Health and Safety Plan is approved and operational. <p>YES</p>
Availability of the facility for public use	The facility is open to the local community for a minimum of 26 weeks, between the months of September and April (maybe extended by agreement, if economic)	<ul style="list-style-type: none"> The facility is fully commissioned and operating to the specifications of this agreement. <p>COMPLIED</p>
Customer satisfaction levels maintained	That reasonable customer satisfaction is achieved within the resources available.	<ul style="list-style-type: none"> The Council will undertake one customer satisfaction survey per season, targeting a minimum of 30 users from the general public. Results to be shared with the Consultant. <p>NOT DONE.</p> <ul style="list-style-type: none"> That the Consultant immediately reports to the Council any issues or complaints from the community likely to cause adverse publicity or appear in the local media. The Consultant will then collate these reported complaints in a monthly table and action

		<p>taken.</p> <p>COMPLIED</p> <ul style="list-style-type: none">• That the Consultant shall undertake a customer satisfaction survey during the season. <p>NOT DONE</p>
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Peter Allsop
Facility Manager
25 July 2022